

Terms and Conditions

Gala Evening and Welcome Drink

The Gala Evening and Welcome Drink include:

- Dinner
- Entertainment
- Transportation

Technical Visits

Technical Visits to CIDETEC Surface Engineering can be arranged for the attendants. All requests for information and communications in connection with these aspects of the Conference should be directed to the SMT32 Registration Secretariat by email at smt32@cidetec.es.

Early and Standard Payment Rates

For bookings made and paid before 13 April 2018 (included) a discounted 'early bird' rate applies. After this date the increased standard rate is applicable to all bookings until 15 June 2018.

Registration Procedure

All registrations must be submitted via an online registration form.

Enquiries

For Conference and Exhibition registration and payment enquiries, please contact the SMT32 Registration Secretariat at smt32@cidetec.es or by phone at +34 943 943318212.

Registration Confirmation

You will receive confirmation of your registration and a VAT invoice via email. If you do not receive it after registering online, please contact the organisers by sending an email to the SMT32 Registration Secretariat at smt32@cidetec.es to ensure your registration has been received.

Disclaimer

The organizers are not liable for any loss, injury or damage resulting from any action taken or reliance made by you or any third party during the Conference. The Conference fee does not cover insurance for the delegates. The organizers recommend that delegates take out insurance in their home country to cover pre-journey cancellation for personal reasons and necessary insurance to cover accidents, medical expenses and loss of personal belongings during the trip to San Sebastian.

Currency

All fees will be invoiced and are payable in Euro (EUR) only.

VAT

Please note that mentioned prices are VAT excluded. The standard Spanish VAT rate is 21% and it will be charged on all bookings.

Payment information

Payment is required in full before the Conference. Payment must be made either by credit card, PayPal or bank transfer during the process of registration. Should you select bank transfer as method of payment, an invoice including payment instructions will be sent to your attention after the registration process is completed. The organizers will cancel the registration if payment has not been received in the term of 7 days after registration has been fulfilled.

Delegate cancellation/name changes

Upon completion of your online registration, your registration is considered confirmed. Cancellations for the Conference registration are accepted until 1 June 2018 and must be received in writing by the SMT32 Registration Secretariat at smt32@cidetec.es. Please ensure the delegate name, registration number and company is quoted on all correspondence.

Name change requests must be sent in writing to the SMT32 Registration Secretariat at smt32@cidetec.es.

Data protection

In accordance with the data protection act, unless otherwise stated, your job title/company will be used in marketing material for this event. If you do not wish your details to be included, please state it during the registration process.

Passport and visa

If you do need a visa to attend the Conference, please apply as soon as possible. Letters of invitation will not be issued without receiving the registration and payment of the required registration fees. Please note that the organizers will not be able to contact or intervene with any embassy or consulate office on behalf of a delegate. Should your visa application be declined, you can send a request for a full refund of the registration fees to the SMT32 Registration Secretariat by e-mail at smt32@cidetec.es before 1 June 2018. A scanned copy of the visa decline letter should be attached to your request.